



WORK
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WST Event

Working in the distributed office

10:30-12 14 March 2022



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Remote Working Group





Beginnings

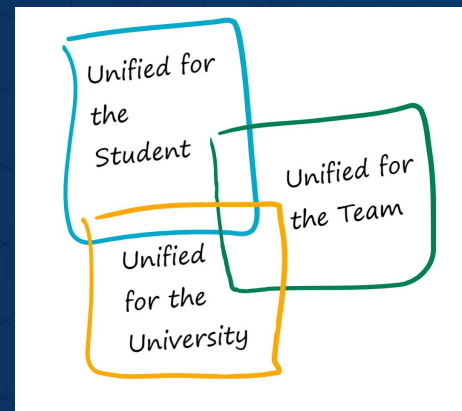
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March 2020 – Covid 19

USM – Remote Working Group was born

Who was involved?





Evolving

"how do I know what the best way to do this thing is now that I'm not in the office anymore?"

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Evolving

School and College Offices

Registry – Curriculum, Assessment

IT Services

Estates

Global

Access and Lifelong Learning

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Evolving

USM Community Hub in Google Currents

Demonstration of new systems

Workshops

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Evolving

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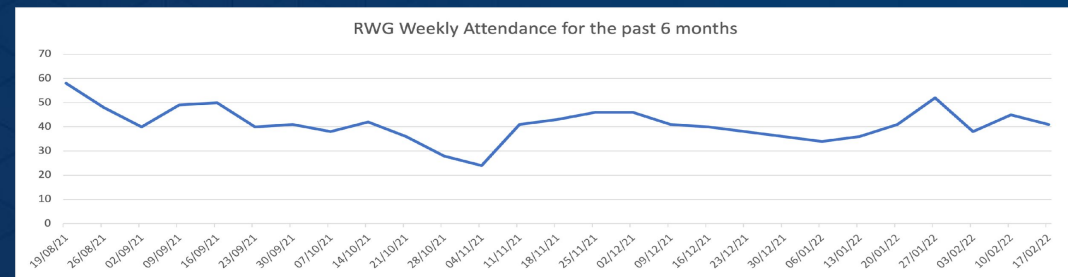
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Membership has increased steadily to 250+

Weekly Meeting Avg Attendance 40

Solutions

Agenda & Notes





What do the members say?

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Would you recommend RWG to a colleague?

- 100% of respondents said yes

Since joining the RWG do you think it has changed in any way?

- The membership has expanded.
- It has grown to encompass more areas and include more staff in operational roles.
- It has become a hub for service providers to connect with those that use their services.
- More open topics now for working than covid only. Now its looking to ways for innovations and influence change.

Do you feel the Remote Working Group is a supportive place to raise issues?

- 100% of respondents said yes



What do the members say?

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"The Remote Working Group delivers on my expectations"

- Over 93% agree with this statement

What value do you get from the Remote Working Group?

- It is an extremely valuable environment to keep up-to-date in a rapidly changing environment, to learn and to share knowledge.
- a shared sense of purpose of reducing duplication of effort, shared problem solving and consistency of response to commonly faced challenges
- Seeing colleagues from across the university has been a great way of feeling connected during lockdown.
- It brings a bit of joy to Thursday mornings. I learn a lot about the wider UCD
- gaining an understanding of what's causing issues across the University
- The RWG has come to represent and capture the voice of a wide cohort of staff in operational roles.



Future?

Keep on going...

Maybe a possible name change?

USM Remote Working Group Video

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