

To Zoom or not to Zoom?

Assessment, UCD Registry's quick information guide to zoom clinics: A way to support, train and connect beyond the pandemic

Presented by

Johanna Kennedy and Kevin Lohan, Assessment

Background

WHO

Three teams within Assessment, UCD Registry

WHAT

A zoom clinic is a one-on-one support service offered

WHERE

Anywhere! but a quiet location is needed

WHEN

Began during the pandemic but Assessment are continuing to offer as a support

WHY

Offer an additional service, building on masterclasses & demos



Before

Resourcing
Training
Finding your audience

During

Schedule
Content Covered
Adapt

After

Lessons Learned
Refining
Connection

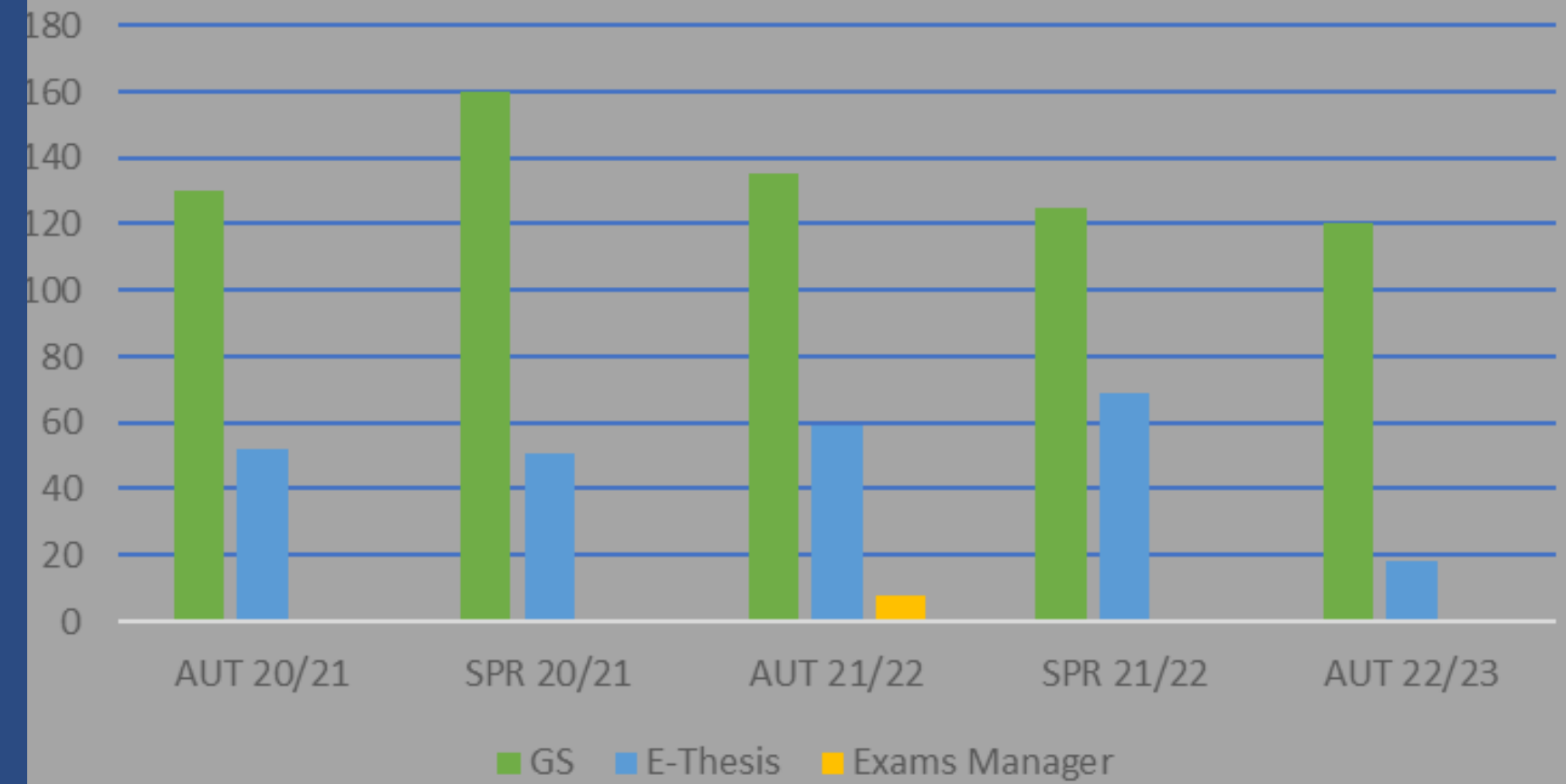


Some Stats and Feedback

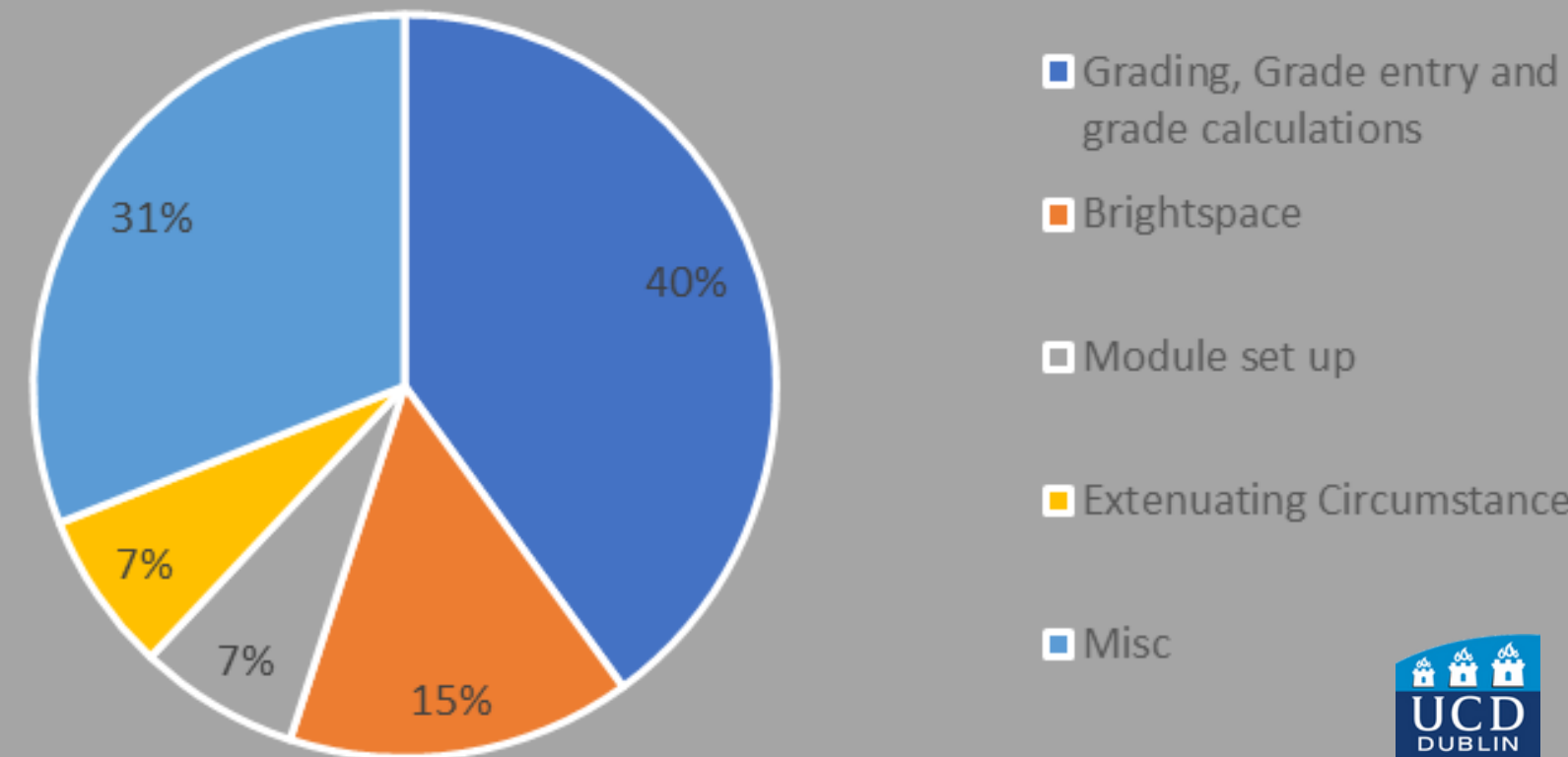
Thank you all very much for your speedy and professional service! I have to say your team provides one of the best service in UCD

[We] are very impressed with your commitment. I always tell our students and everyone I deal with that you and your team are the best in UCD.

Assessment Zoom Clinic Attendance Stats



GS Clinic Topics



Do's

Staff, staff and more staff!
Track, Log & Plan
Be clear on your purpose

Don't

Multitask!
Underestimate

Con's

Resource Intensive
Last minute waiting times

Pro's

Screen sharing - Quick Solve
Scalable - Larger reach
Stakeholder Engagement



Thank you

Contact us:

Johanna.Kennedy@ucd.ie

Kevin.Lohan@ucd.ie

